Tecra M11 Detailed Product Specification[1]

Model Name: M11-S3421	Part Number: PTME1U-00100R	UPC: 883974504152

Operating System [C1] [2]

- Genuine Windows® 7 Professional 32-bit, Genuine Windows® 7 Professional 64-bit; includes Windows® XP Professional downgrade

Processor[3] and Graphics[4]

- Intel® Core™ i5-520M Processor
  - 2.40 GHz (2.93 GHz with Turbo Boost Technology), 3MB Cache
- Mobile Intel® QM57 Express Chipset (AMT 6.0)
- Intel® HD graphics with dynamically allocated shared graphics memory

Memory[5]

- Configured with 4GB (2GB+2GB) DDR3 1066MHz (max 8GB)
- 2 main memory slots. Both slots are occupied

Storage Drive[6]

- 320GB (7200 RPM) Serial ATA hard disk drive

Fixed Optical Disk Drive[7]

- DVD SuperMulti drive supporting 11 formats
  - Maximum speed and compatibility: CD-ROM (24x), CD-R (24x), CD-RW (24x), DVD-ROM (8x), DVD-R (Single Layer, (8x)), DVD-R (Double Layer, (6x)), DVD-RW (6x), DVD+R (Single Layer, (8x)), DVD+R (Double Layer, (6x)), DVD+RW (8x), DVD-RAM (5x)

Display[8]

- 14.0" diagonal widescreen TFT LED backlit display at 1366 x 768 native resolution (HD)
  - Native support for 720p content
  - 16:9 aspect ratio

Sound

- Built-in stereo speakers

Input Devices

- Standard US keyboard(black)
- Accupoint pointing device
- TouchPad™ pointing device
- TouchPad™ Enable/Disable
- Control Buttons:
  - TOSHIBA eco Utility™ button
  - Volume Down
  - Volume Up
  - Presentation button

Communications

- Webcam and microphone
- Modem[9]
- Intel 82577LM Gigabit Network Connection (10/100/1000 Ethernet)
- Intel® Centrino® Advanced-N 6200 (802.11a/g/n)[10]
- Bluetooth® version 2.1 plus Enhanced Data Rate (EDR)

Expandability

- ExpressCard™ slot (ExpressCard/34)
- Memory Card Reader
  - Secure Digital, Secure Digital High Capacity, Mini SD Card, Micro SD Card, Memory Stick™, Memory Stick PRO™, Multi Media Card, Micro SDHC, xD card [shared slot]

Ports

- Video
  - RGB (monitor) output
  - Mini DisplayPort™
- Audio
  - Microphone input port
  - Headphone output port
- Data
  - 3 USB v2.0 ports
    - 2 x USB v2.0
    - 1 x eSATA/USB combo port with Sleep and Charge
  - RJ-45 LAN port
  - RJ-11 modem port
  - Docking connector
- Security
  - Fingerprint Reader
  - Slot for Security Lock

Physical Description

- Textured Finish in Charcoal Black
- Dimensions (W x D x H): 13.7" x 9.5" x 1.29"/1.44"
- Weight: Starting at 5.34 lbs., depending upon configuration[11]

Battery[12]

- 6 cell (55 Wh) Lithium Ion battery pack
- Dimensions (W x H x D): 8.14" x 1.78" x 0.79"
- Weight: starting at 0.72 lbs.
- Battery Life Rating (measured by MobileMark™ Productivity 2007)[13]
  - Included 6 cell battery: 4 hours, 50 minutes

Power Supply

- 75W (15V x 5A) Auto-sensing ,100-240V/50-60Hz AC Adapter
- Dimensions (W x H x D): 4.96" x 1.2" x 1.97"
- Weight: starting at 0.79 lbs.

Toshiba EasyGuard® [14]

- Protect & Fix
  - Toshiba PC Health Monitor
  - TOSHIBA HDD protection (3D Accelerometer)
  - TOSHIBA Shock Protection System
  - HALT Tested Design
  - LCD Cover pressure Resistant Design
  - Hinge Design Enhancement
  - Polyurethane (PU) Coated Palm Rest
  - Spill Resistant Keyboard
  - TOSHIBA PC Diagnostic Tool
- Secure
  - Multiple-Level Password Utilities
  - Fingerprint Reader (includes software for password and identity management)
  - AuthenTec EntréPad® TrueSuite®
  - Infineon TPM Software Professional Package
  - Trusted Platform Module v1.2
  - TOSHIBA Secure Digital Token Utility
  - Reinforced Security Cable Lock Slot
  - Execute Disable Bit
- Connect
  - Diversity Antenna
  - TOSHIBA ConfigFree®
  - Voice-over-IP Ready Design
  - TOSHIBA Bluetooth® Stack
  - Wireless Communication On/Off Switch
- Optimize
  - Toshiba Disc Creator
  - TOSHIBA Device Access Control
  - TOSHIBA Power Management Extension
  - TOSHIBA Password Utilities
  - TOSHIBA Recovery Media Creator
  - TOSHIBA eco Utility
  - TOSHIBA Assist
  - TOSHIBA USB Sleep and Charge
  - TOSHIBA Zooming Utility
  - FN Shortcut Keys

BIOS

- APM, ACPI, PNP, VESA , DPMS, DDC, SM BIOS, PCI BIOS support
- Computrace® (BIOS enabled)

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Software C1 15

- Toshiba Software and Utilities
  - Electronic User's Guide
  - Bluetooth Stack for Windows by Toshiba
  - TOSHIBA Recovery Media Creator
  - TOSHIBA ConfigFree®
  - TOSHIBA Disc Creator
  - Hard Disc Drive (HDD) Recovery
  - TOSHIBA DVD Player
  - TOSHIBA Power-saving eco utility™
  - TOSHIBA Face Recognition
  - TOSHIBA PC Health Monitor
- Third-party Software
  - Microsoft® Windows Media Player
  - Microsoft® Windows Live Essentials including Photo Gallery, Messenger, Mail, Writer, and Movie Maker
  - Microsoft® Silverlight™
  - Internet Explorer
  - Adobe® Acrobat® Reader
  - Google® Toolbar
- Trial Software
  - Norton Internet Security™ 2010 (30-day trial trial subscription)
  - Microsoft® Office Ready with Microsoft Office Professional 2007 Edition, 60-day trial
- Special Offers
  - Toshiba Online Backup (30-day trial subscription available)
  - Intuit® Quickbooks® Financial Center
  - Skype®

Environmental Specifications

- This product is RoHS[16] compatible
- Energy Star 5.0 Qualified
- EPEAT™ Gold Compliant

	Operating	Non-operating
Temperature[17]	5° to 35° C	-20° to 65° C
Relative Humidity (non-condensing)	20% to 80%	10% to 90%
Thermal Gradient	15° C per hour (max)	20° C per hour (max)
Altitude (relative to sea level)	-60 to 3,000 meters	-60 to 10,000 meters
Shock	10G	60G
Vibration	0.5G, 0.25G w/ODD	1.0G

3 YEAR STANDARD LIMITED WARRANTY[18]

- Includes International Limited Warranty for obtaining service when traveling outside the United States.

Service Upgrades and Extensions
Toshiba offers many different enhanced services such as SystemGuard®, On-Site Repair, and ServiceExpress to provide additional support to your notebook PC. For a full description and complete list of programs and program terms and conditions, please visit www.pcsupport.toshiba.com.

Accessories

For additional and most updated accessories, please visit www.accessories.toshiba.com

Memory Upgrade

Part Number	Description
PA3675U-1M1G	Toshiba 1GB DDR3-1066 Memory Module
PA3676U-1M2G	Toshiba 2GB DDR3-1066 Memory Module
PA3677U-1M4G	Toshiba 4GB DDR3-1066 Memory Module

Power

Part Number	Description
PA3755U-1ACA	Toshiba 75W Global AC Adapter
PA3788U-1BRS	Toshiba Primary Li Ion Battery Pack (6 cell)

Expansion

Part Number	Description
PA3680U-1PRP	Toshiba Express Port Replicator II w/90W AC Adapter

Storage

Part Number	Description
PA3556U-1M2G	Toshiba 2GB USB Hi-Speed Flash Drive, ReadyBoost
PA3556U-1M4G	Toshiba 4GB USB Hi-Speed Flash Drive, ReadyBoost
PA3556U-1M8G	Toshiba 8GB USB Hi-Speed Flash Drive, ReadyBoost
E05A050CAU2XK	Toshiba External USB Hard Drive, 500GB
E05A064CAU2XK	Toshiba External USB Hard Drive, 640GB
E05A075CAU2XK	Toshiba External USB Hard Drive, 750GB
E05A100CAU2XK	Toshiba External USB Hard Drive, 1TB

Carrying Case

Part Number	Description
PA1445U-1CS4	Toshiba 14" Envoy Ballistic Polyester Carrying Case (Fits up to 14")
PA1457U-1CL4	Toshiba 14" Envoy Leather Polyester Carrying Case (Fits up to 14")

Subject to Change

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Return Policy

Notwithstanding anything to the contrary in any third party License Agreement or product documentation supplied with your PC, Toshiba America Information Systems, Inc. ("TAIS") does not accept the return of component parts, or bundled software, that have been removed from the PC system. Pro-rata refunds on individual PC components or bundled software, including the operating system, will not be granted. If you wish to return a complete PC system, contact the TAIS dealer where you purchased the product, and comply with the dealer's standard return policies and procedures.

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[C1] **64-bit computing:**

64-bit computing requires that the following hardware and software requirements are met:

- 64-bit Operating System
- 64-bit CPU, Chipset and BIOS (Basic Input/Output System)
- 64-bit Device drivers
- 64-bit applications

Certain device drivers and/or applications may not be compatible with a 64-bit CPU and therefore may not function properly. See "Detailed Specs" for more information.

[1] **Product Series Legal Footnote**. The product specifications and configuration information are designed for a product Series. Your particular model may not have all the features and specifications listed or illustrated. For more detailed information about the features and specifications on your particular model, please visit Toshiba's Web site at pcsupport.toshiba.com.

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[2] **Operating System**. Also see ***64-Bit Computing*** Legal Footnote, if applicable.

Certain Microsoft® software product(s) included with this computer may use technological measures for copy protection. IN SUCH EVENT, YOU WILL NOT BE ABLE TO USE THE PRODUCT IF YOU DO NOT FULLY COMPLY WITH THE PRODUCT ACTIVATION PROCEDURES. Product activation procedures and Microsoft's privacy policy will be detailed during initial launch of the product, or upon certain reinstallations of the software product(s) or reconfigurations of the computer, and may be completed by Internet or telephone (toll charges may apply).

Some software may differ from its retail version (if available), and may not include user manuals or all program functionality.

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[3] **Processor (Central Processing Unit)**. Also see ***64-Bit Computing*** Legal Footnote, if applicable.

CPU performance in your computer product may vary from specifications under the following conditions:

1. use of certain external peripheral products
2. use of battery power instead of AC power
3. use of certain multimedia, computer generated graphics or video applications
4. use of standard telephone lines or low speed network connections
5. use of complex modeling software, such as high end computer aided design applications
6. use of several applications or functionalities simultaneously
7. use of computer in areas with low air pressure (high altitude >1,000 meters or >3,280 feet above sea level)
8. use of computer at temperatures outside the range of 5°C to 30°C (41°F to 86° F) or >25°C (77°F) at high altitude (all temperature references are approximate and may vary depending on the specific computer model – please visit the Toshiba website at www.pcsupport.toshiba.com for details).

CPU performance may also vary from specifications due to design configuration.

Under some conditions, your computer product may automatically shut-down. This is a normal protective feature designed to reduce the risk of lost data or damage to the product when used outside recommended conditions. To avoid risk of lost data, always make back-up copies of data by periodically storing it on an external storage medium. Use your computer product only under recommended conditions. Read additional restrictions under "Environmental Conditions" in your product "Detailed Specs." Contact Toshiba Technical Service and Support for more information.

[4] **Graphics (Graphics Processing Unit)**. GPU performance may vary depending on product model, design configuration, applications, power management settings and features utilized. GPU performance is only optimized when operating in AC power mode and may decrease considerably when operating in battery power mode.

Total Available Graphics Memory is the total of, as applicable, Dedicated Video Memory, System Video Memory and Shared System Memory. Shared System Memory will vary depending on system memory size and other factors.

[5] **Memory (Main System)**. Part of the main system memory may be used by the graphics system for graphics performance and therefore reduce the amount of main system memory available for other computing activities. The amount of main system memory allocated to support graphics may vary depending on the graphics system, applications utilized, system memory size and other factors. Computers configured with a 32-bit operating system can address up to 3GB of system memory. Only computers configured with a 64-bit operating system can address 4 GB or more of system memory.

[6] **Storage Drive (Internal HDD Capacity)**. One Gigabyte (GB) means 109 = 1,000,000,000 bytes and One Terabyte (TB) means 1012 = 1,000,000,000,000 bytes using powers of 10. The computer operating system, however, reports storage capacity using powers of 2 for the definition of 1 GB = 230 = 1,073,741,824 bytes and 1TB = 240 = 1,099,511,627,776 bytes, and therefore shows less storage capacity. Available storage capacity will also be less if the computer includes one or more pre-installed operating systems, such as Microsoft Operating System and/or pre-installed software applications, or media content. Actual formatted capacity may vary.

[7] **Optical Drive**. Due to manufacturing and quality variations in third party optical media (e.g., CD or DVD) or optical media players/recorders, in certain cases, your Toshiba optical drive may not record on certain optical media that bear the applicable logo, or playback optical media recorded by other PCs or optical media recorders. Additionally, certain optical media recorded on your optical drive may not playback or operate properly on other PCs or optical media players. These problems are not due to any defect in your Toshiba PC or optical drive. Please refer to your PC's product specification for listing of specific format compatibilities.

Recording or viewing of certain optical media may be limited or prevented in accordance with applicable copy protection standards.

[8] **Display**. Small bright dots may appear on your screen display when you turn on your PC. Your display contains an extremely large number of thin-film transistors (TFT) and is manufactured using high-precision technology. Any small bright dots that may appear on your display are an intrinsic characteristic of the TFT manufacturing technology. Over a period of time, and depending on the usage of the computer, the brightness of the screen will deteriorate. This is also an intrinsic characteristic of the screen technology. When the computer is operated on battery power, the screen with dim and you may not be able to increase the brightness of the screen while on battery power.

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[9] **Modem Speed**. Due to FCC limitations, speeds of 53 kbps are the maximum permissible transmission rates during download. Actual data transmission speeds will vary depending on line conditions.

[10] **Wireless-N.** The wireless adapter is based on a draft release version of the IEEE 802.11n specification, and may not be compatible with, or support all features (e.g., security) of, certain Wi-Fi® equipment.

[11] **Weight**. Weight may vary depending on product configuration, vendor components, manufacturing variability and options selected.

[12] **Battery Life**. Battery life may vary considerably from specifications depending on product model, configuration, applications, power management settings and features utilized, as well as the natural performance variations produced by the design of individual components. Published battery life numbers are achieved on select models and configurations tested by Toshiba at the time of publication. See "Detailed Specs" for specific battery measurement test. Recharge time varies depending on usage. Battery may not charge while computer is consuming full power. After a period of time, the battery will lose its ability to perform at maximum capacity and will need to be replaced. This is normal for all batteries. To purchase a new battery pack, see the accessories information that shipped with your computer or visit the Toshiba web site at www.accessories.toshiba.com.

[13] **Battery Life - MobileMark™**. Measured by MobileMark. MobileMark is a trademark of the Business Applications Performance Corporation.

[14] **EasyGuard**. Toshiba EasyGuard™ technology comprises a number of features some of which may or may not be available on a particular Toshiba notebook depending on the model selected. See www.easyguard.toshiba.com for detailed information.

[15] **Software**. Also see 64-Bit Computing Legal Footnote, if applicable.

Some software may differ from its retail version (if available), and may not include user manuals or all program functionality.

Certain Microsoft® software product(s) included with this computer may use technological measures for copy protection. IN SUCH EVENT, YOU WILL NOT BE ABLE TO USE THE PRODUCT IF YOU DO NOT FULLY COMPLY WITH THE PRODUCT ACTIVATION PROCEDURES. Product activation procedures and Microsoft's privacy policy will be detailed during initial launch of the product, or upon certain reinstallations of the software product(s) or reconfigurations of the computer, and may be completed by Internet or telephone (toll charges may apply).

Microsoft® Office 2007 60-Day Trial Version: This trial software will work for 60 days after you first use it. You will not be able to use the software if you do not activate it as described the first time you use the software. You can activate the software by Internet. Internet service charges may apply. If you want to keep the software after the 60-day trial period, you must convert to the perpetual version. You can convert online by following the conversion instructions presented during setup and paying the required fees.

[16] **RoHS.** This notebook is compatible with European Union Directive 2002/95/EC, Restriction of the use of certain Hazardous Substances in electrical and electronic equipment (RoHS), which restricts use of lead, cadmium, mercury, hexavalent chromium, PBB, and PBDE. Toshiba requires its notebook component suppliers to meet RoHS requirements and verifies its suppliers' commitment to meeting RoHS requirements by conducting component sampling inspections during the product design approval process.

[17] **Temperature (Environmental) Conditions**. All temperature references are approximate and the performance of your computer may vary from specifications even when operating within the recommended temperature range.

[18] **Warranty.** The terms and conditions of Toshiba's standard limited warranty are available at www.warranty.toshiba.com.

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